



May 12, 2020

To Our Patient Family:

We've missed you! Under the recommendations of the CDC and Pennsylvania's Industry Operation Guidance, we will resume services on May 12, 2020. In order to ensure the safety of all our patients and staff, you can expect the following changes to our standard office protocol.

- In order to limit the number of people in our building:
 - all visits are by appointment only. This includes optical repairs, adjustments, and pick-ups.
 - only the scheduled patient is allowed to enter the office. All others should wait in the car. Exceptions are a minor child may have one adult accompany him and an adult patient, who needs caregiver with them, may have one accompany him .
 - we have reduced the number of patients we see each day. Unfortunately this may mean that you may be scheduled or rescheduled to a later date.
- You will receive a confirmation phone call a day or two before your visit. It is important we speak to you prior to your visit to ask about possible COVID-19 symptoms and exposure. At this time, we will also verify your personal information and insurance to minimize your time in the office.
- If you have any symptoms of COVID-19 (fever, cough, shortness of breath, red eyes), tested positive for COVID-19, or have been in contact with someone who tested positive for COVID-19, we will reschedule your appointment for a later date or refer you to a hospital.
- If you are a new patient, please complete the online health history form on our website, and bring the completed copy to your appointment.

- When you arrive at the office, please call us (717-652-7710) and wait in your car until instructed to come to the office door.
- Masks must be worn by patients and visitors at all times, unless under the age of 2 years old. If you do not have one or are unable to wear a mask, we will reschedule your appointment to a future time when a mask will not be necessary.
- Before entering the building, all patients and visitors will have their temperature measured with a touch-free digital forehead thermometer. If your temperature is greater than 100.4 degrees F (per CDC guidelines), we will reschedule your appointment for a later date.
- Chairs in the waiting room have been spaced at least 6 feet apart. Please sit while waiting for your exam. Do not walk around the optical, and please do not touch the glasses on display in the optical.
- All pretest and exam rooms will be thoroughly sanitized prior to the patient entering the room. The rooms will be labeled with appropriate signage to indicate whether the room has been sanitized yet.
- Patients must wash or sanitize hands prior to being seating in the optical. You are welcome to wash or sanitize your hands at any point during your time in our office.
- Only opticians will handle frames on the optical displays. All handled frames will be cleaned after use. If a frame is on display, it has already been sanitized.
- All door handles, bathroom fixtures, and light switches will be cleaned every hour.

Thank you for your patience and understanding over the last few months. If you have specific questions or concerns, please give us a call. We are looking forward to seeing you.

Regards,

The Doctors and Staff at Weber Vision Care